



## Adding a store domain to Cartzy

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Running an online store is tricky and challenging especially when it comes to building a reputation of your own in the digital world. You can use Cartzy to set up your dream e-commerce store, but when it comes to the domain name, you definitely want it to be unique.

So, rather than having a sub-domain like "**buyhardware.cartzy.com**," you would want your site to be the main domain like "**buyhardware.com**" to make it look more professional. Thus, to launch your Cartzy store with your domain name, you need to add a domain to the store and configure it.

If you have already purchased a domain from a reliable hosting provider, then you can simply connect it to your Cartzy account. If you don't have a domain already, then you can then you can [buy a float hosting domain](#).

Explained below are the steps to connect an existing domain. You can also [watch a quick demo video](#) shared at the end of this article.

**Path: Store Management > Domains > Connect and existing domain**



## Change DNS records

If you are already registered with another domain registrar, you need to complete **steps 1**

and **2** on the **Change DNS Records** page.



#### Step 1

You need to obtain the **A record** details from the domain settings of your account where your domain is registered.

If the **A record** does not exist already, you will have to create a new one against your domain, and then copy those details from your account with the domain registrar to **Step 1** (in Cartzy).

You will have to copy the **IP Address** (given under Step 1) from Cartzy to the **A record** of your domain that is registered with a third-party registrar.

#### Step 2

To fill in these fields, you need to get the **CNAME** record from your domain registrar. Or, you can also create one, if it doesn't already exist, by logging into the registered account that you used to buy the domain.

☐ Once you have completed **Step 1** and **Step 2**, checkmark the boxes given next to them, and click **Continue**. You will be navigated to the next page "**Connect Domain to Cartzy.**"



## Connect domain to Cartzy

On this page, enter the domain name that you want to add to your Cartzy store. Enter the domain name **without the "www" or "http/https"** prefixes. Click **Connect**.



Once you click the **Connect** button, the button label will change to **Processing** to display the current status of the domain connection with your Cartzy store. It takes up to 24 hours for the domain to connect successfully.

☐ If after 24 hours, the domain is not connected to your Cartzy account, you will get a warning message telling you that the **A record** and **CNAME** information entered is not correct. In this case, you can open up a support ticket with your domain registrar to seek further help.



## Video: Cartzy domain setup

Watch a quick video shared below to get a hold of the Cartzy domain setup feature and launch your store within minutes!